

Training Officer Express - Quick Training

Assertiveness vs. Aggressiveness

Assertiveness – an individual who asserts their rights, beliefs, and thoughts while respecting the same of others. The key is that they still get the job done.

Aggressiveness – an individual who asserts their rights, beliefs, and thoughts without any regard others. These individuals may get the job done, however, they lose credibility and respect from all others.



**As a leader you must learn to practice Servant Based Leadership.
The higher your promotions take you, the harder you work for
those below you.**

Tricks of the Trade:

**Say Yes more than No
Find ways to get involved
Create learning opportunities
Listen to employees
Trust employees
Allow others to make decisions
Provide critiques**